

# BANKING FACTORY SERVICES



SPS provides end-to-end document processing services for banks. As a leading business process services (BPS) provider for financial institutions, we handle more than 70 million transaction receipts a year. Alongside payment transactions, we are increasingly offering the outsourcing of other banking services.

The services provided by SPS Banking Factory comprise standardised and digital components. They ensure the highest levels of security, in line with banking standards: all the data remains in Switzerland and is processed by us in our banking centres via a certified process that meets banks' compliance requirements in full.

SPS Banking Factory offers a comprehensive range of services in the following BPS processing areas:

**Payment transactions:** ongoing processing of paper-based transactions and special products (e.g. standing orders, direct debits) through to the processing of investigations relating to payment orders.

**Securities:** automated processing of securities transactions incl. corporate actions and securities database updates.

**Credit products:** services for processing mortgages and other credit products, plus portfolio management for credit products.

**Customer, account and deposit account administration:** basic and supplementary services to efficiently provide specialist banking services for customer onboarding and dealings with existing customers.

**Compliance support:** cross-channel processing of relationship initialisations, changes to master data, address updates and further regulatory requirements relating to anti-money-laundering, KYC and counterterrorism.

[www.spsglobal.com](http://www.spsglobal.com)

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## The benefits offered by SPS Banking Factory:



### End-to-end specialist banking expertise

We offer services in the fields of payment transactions, securities, financing and support processes, all from a single source.



### State-of-the-art technology

Our customers can enjoy state-of-the-art services with a high level of automation and continuous optimisation.



### Strategic perspectives

We offer our customers long-term support and adapt the scope of our services to their needs on an ongoing basis.



### Modular configurability

From selected services through to handling entire lines of business as an all-in package – flexible to suit bespoke customer requirements.



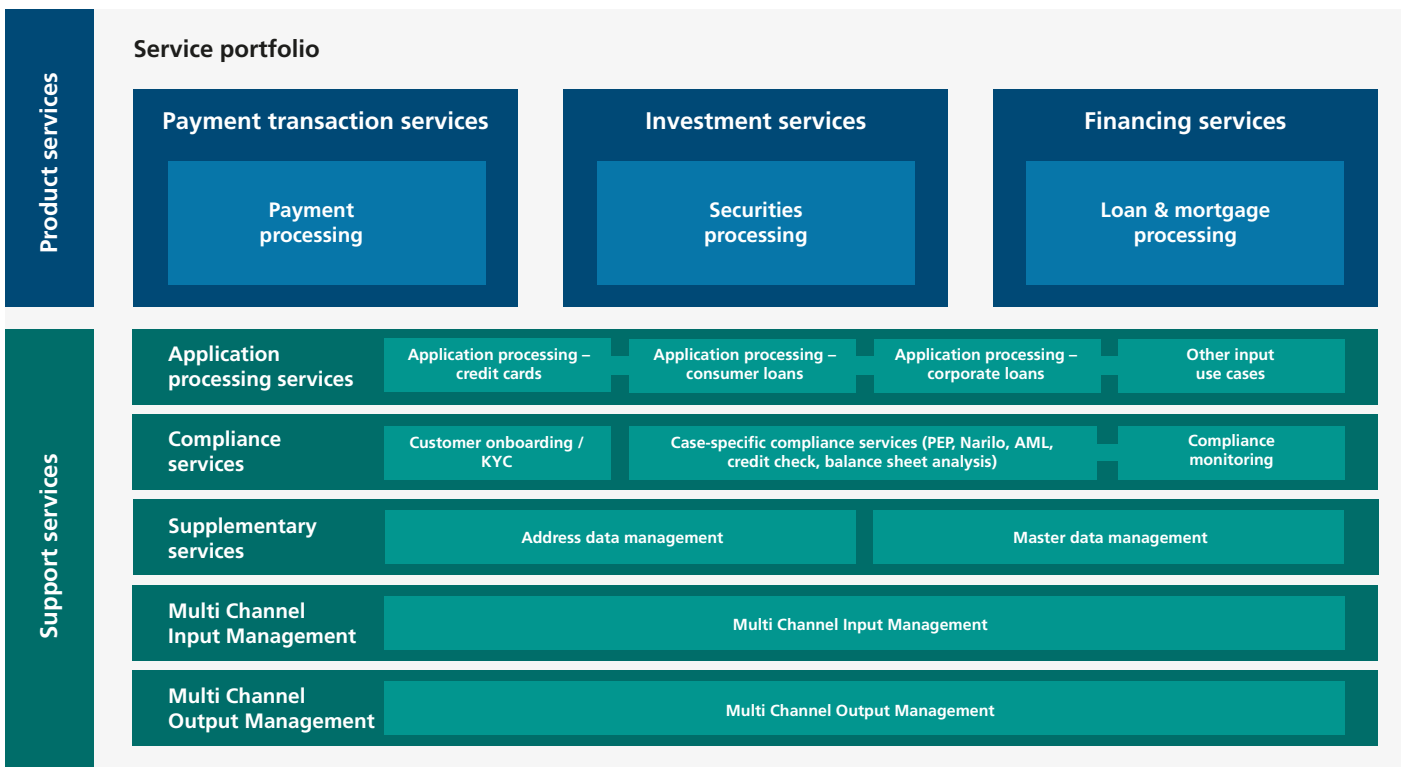
### Scalability & synergies

Our customers receive highly scalable services at fair market rates.

**Data management:** recording, completion, structuring, refinement and standardised preparation of customer data and the relevant processing data to ensure that business transactions are subsequently handled automatically, transparently – and faster.



The Power of Possibility



## Banking Factory: an integrated part of the end-to-end solution from SPS Document Management

